

# Covid-19 message from JVK

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Dear Customers

As we all work through the Covid19 Pandemic JVK remains open and ready to serve our customers.

Health and safety remains a top priority for JVK – for our employees, customers and suppliers. . JVK is following the guidance of public health authorities and taking precautionary measures to ensure the health and safety of our team, our customers and our suppliers.

## Office Hours

- JVK office hours remain unchanged. All JVK offices remains open and we will continue to serve your needs
- JVK Territory managers are stationed in their home offices ready to respond to your needs and questions.
- JVK is short staffed in some areas in order to accommodate employee needs to care for family members. Our Customer service lines are also very busy. We ask for your patience and we will respond to all inquires as quickly as possible.

## Customers

- Until further notice, access to JVK offices and warehouses are restricted to essential personnel only.
- We kindly ask all customers to place orders by phone rather than appearing in person.
- While there are some delays in shipping & sourcing, JVK warehouses are fully stocked with access to more products at our suppliers.

Thank you for your understanding and flexibility during this challenging time. Please don't hesitate to call if you have any questions.

Regards

The Employees of JVK

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